

West Somerset Railway



Information for Volunteers

Department: WSR Catering Services

Introduction: WSR Catering Services comprises on-train bar and buffet services, on-train party and charter catering services; plus Special Trains such as Murder Mystery evenings.

General Duties: These are varied but could include selling drinks and snacks from a buffet car with another volunteer or working in a team serving food to a party on the train.

Fitness: No specific fitness levels are required, although you should be prepared to be on your feet for a considerable period of time and capable of some light lifting. You should not suffer from train travel sickness.

Skills: You will need to have a friendly disposition and good customer service skills. Most duties also require basic numeracy and literacy skills to be able to operate a simple till and complete stocking lists etc. You will need to be polite, conscientious and trustworthy.

Training: Training in till and general buffet operation, food safety etc will be provided. You will also have the opportunity to learn basic fire and track safety.

Dress Code: You will be expected to wear dark coloured sensible, safe shoes, together with black trousers or skirt and a smart white shirt. Once you have completed basic training you will be able to acquire a buffet waistcoat, tie (men) or bow tie and a name badge.

Benefits: You will be welcomed into a friendly, caring community of volunteers. You will make new friends and learn new skills. Volunteering can enhance your sense of self-worth and give you personal satisfaction.

More information: Contact the Buffet Supervisor, Denise Parker on 07989 167182 or Email: catering@wsrail.net

To apply: Telephone the volunteer Co-ordinator on 01826 433856 leaving your name and address or download the on-line application form, complete and post it to the address on the form or complete the form on-line and email it to volunteers@wsrail.net.