

WEST SOMERSET RAILWAY



INFORMATION FOR VOLUNTEERS

DEPARTMENT: Quantock Belle Dining Trains

INTRODUCTION: Dining trains have a special place within the history of steam railways; they are remembered with great affection by the general public and railway enthusiasts alike. In the golden age of steam, all main-line express carried a dining train with a reputation for excellent service and cuisine.

The West Somerset Railway has been operating dining trains for around thirty years, and the 'Quantock Belle' follows the traditional style of Pullman car service, with all meals prepared and served on board. Customer demand still exceeds the number of trains that can be run.

The various roles on board include chefs, stewards, kitchen staff and bar staff. Although a volunteer operation, we work to professional standards and hygiene regulations.

GENERAL DUTIES: These are varied and depend on the role, but could include:

- Preparation of the meal up to four hours ahead of departure
- Laying up tables
- Welcoming passengers to the train and showing them to their seats
- Taking orders for starters and drinks, serving food and clearing tables
- Serving a range of wines, sprits, beers and soft drinks
- Ensuring the train is correctly stocked
- Ensuring the train is clean and tidy and all items are stored at the end of the journey

RESTRICTIONS: As alcohol is served, the minimum age is 18 and there is a need to be reasonably fit as you will be on your feet for considerable periods. The service mainly operates on Sundays with a few services on other days.

FOR FURTHER INFORMATION: Please telephone Lorraine Willmott on 01934 732171 or email name, address and telephone number to QBvolunteers@tiscali.co.uk

HOW TO APPLY By telephoning the New Volunteer Co-ordinator on 01823 433856 leaving your name and address, or
By downloading the on-line application form and posting to the address on the form, or
Completing the form on-line and emailing it to volunteers@wsrail.net